

RESIDENTIAL DUCTLESS HEAT PUMP REBATE PROGRAM General Information

HOMES THAT QUALIFY FOR A REBATE

- Site-Built & Manufactured Homes with Forced Air Electric or Zonal Electric Heat (baseboard, wall, ceiling cable).
- Site & Manufactured Homes with existing heat pumps do not qualify for the rebate.
- The rebate is for one DHP per existing residence with electric resistance heating as the primary heating system.

REBATE AMOUNT

Home Type	Existing Heat	Rebate
Single Family & Manufactured	Zonal Electric & Forced Air Electric	\$500

LEARN ABOUT DUCTLESS HEAT PUMPS

- What is a Ductless Heat Pump and how does it increase comfort and efficiency? Find out at www.goingductless.com!

INSTALLER REQUIREMENTS

- Your installation contractor must be listed on the “going ductless” web site for your project to qualify for our rebate.
- www.goingductless.com (click on “Find Installer” and enter your zip code)

BEFORE INSTALLATION: PRE-APPROVAL

- Pre-approval is required to qualify for the rebate.
- Your contractor must submit the Residential DHP Rebate Application to Douglas Electric Cooperative (DEC) **before installation** to verify that the model qualifies for the rebate.
- The pre-approval takes approximately one business day.
- Email or fax pre-approval to rebates@esgroupllc.com or fax to: 503-344-6942.

AFTER INSTALLATION: FINAL DOCUMENTATION

- Your contractor must submit a complete Residential Ductless Heat Pump Rebate Application and final invoice to Douglas Electric Cooperative (DEC).
- Email or fax pre-approval to rebates@esgroupllc.com or fax to: 503-344-6942 or mail to the address on the DHP rebate application.

QUALITY ASSURANCE INSPECTION

- DEC may do a follow-up inspection of your new DHP. If you are chosen for an inspection, you will be contacted before the inspection to schedule a day/time with a DEC field representative.

CUSTOMER REBATE CHECKS

- After DEC receives your complete rebate application and final invoice, it will take approximately 8 to 10 weeks for the rebate check to be issued and mailed.

For additional questions regarding Douglas Electric Cooperative Residential Ductless Heat Pump Rebate Program, call 1-888-883-9879.